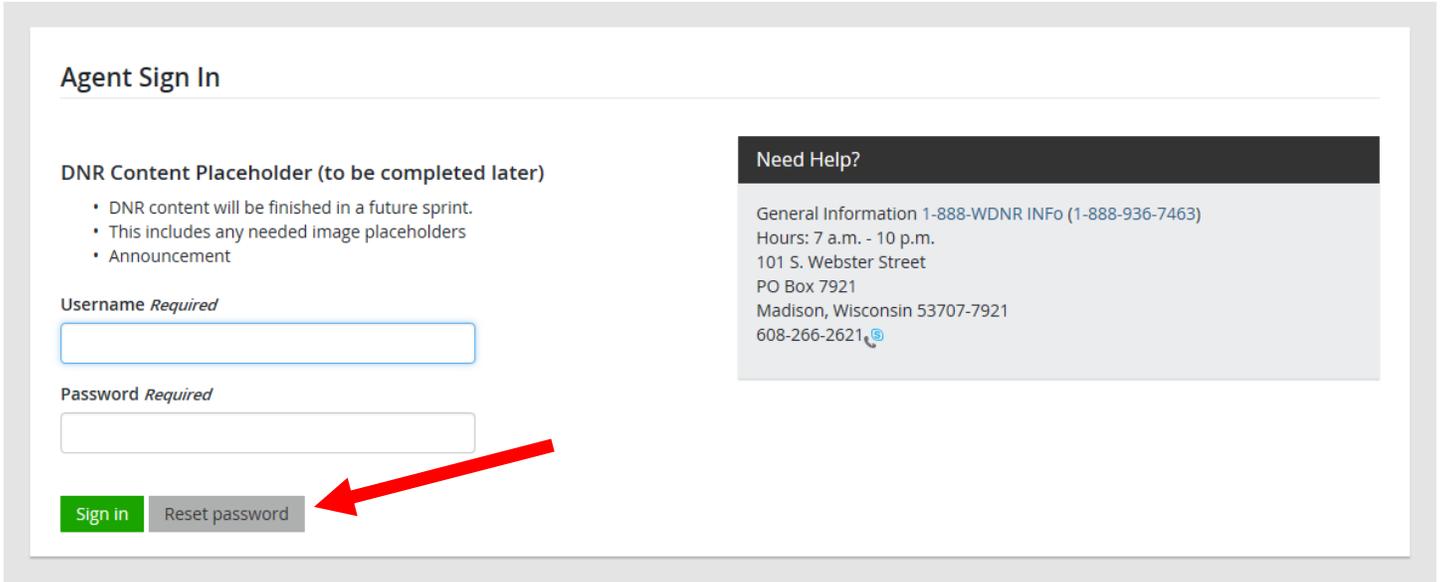


Reset Your Password

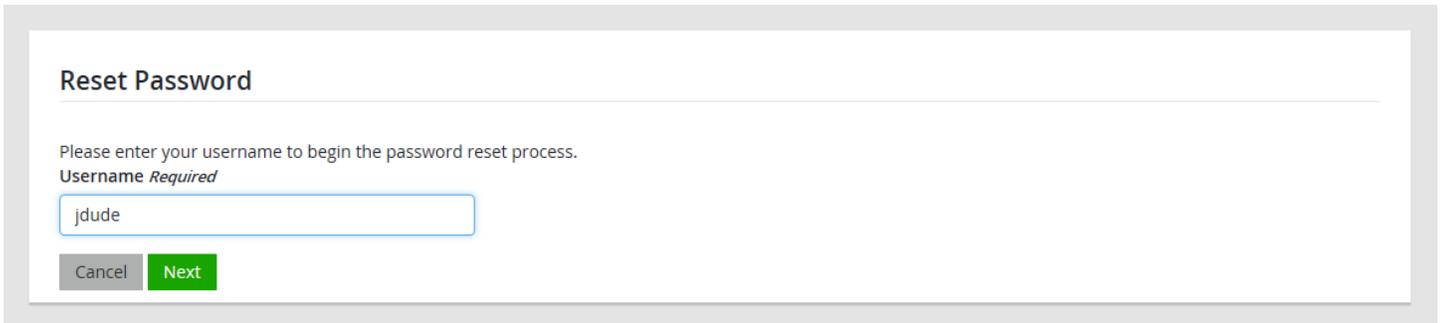
If you have trouble logging onto the Go Wild system, or your username becomes locked out due to incorrect password entry, There is a tool available for changing or resetting your password.

1. On the Sign In screen, touch the [Reset Password](#) button.



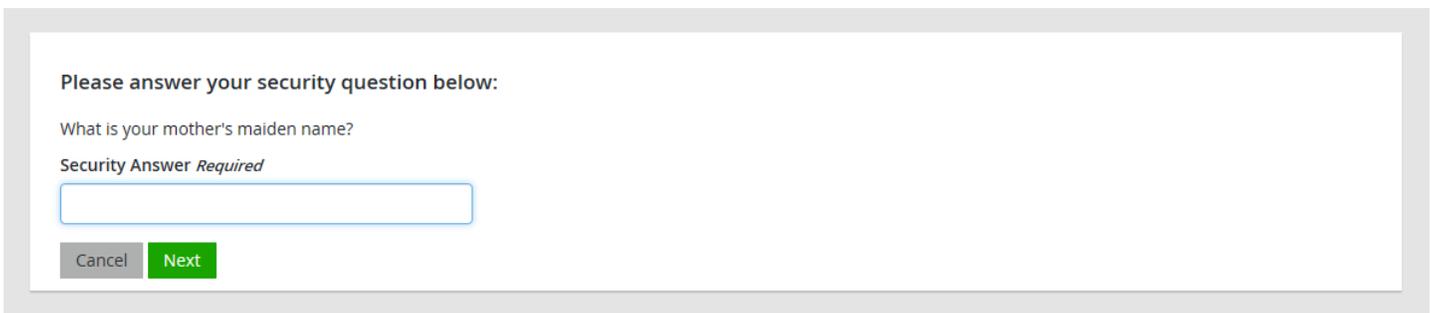
The screenshot shows the 'Agent Sign In' interface. On the left, there is a 'DNR Content Placeholder (to be completed later)' section with a bulleted list: 'DNR content will be finished in a future sprint.', 'This includes any needed image placeholders', and 'Announcement'. Below this are two input fields: 'Username Required' and 'Password Required'. At the bottom left are two buttons: 'Sign in' (green) and 'Reset password' (grey). A red arrow points to the 'Reset password' button. On the right, there is a 'Need Help?' section with contact information: 'General Information 1-888-WDNR INFO (1-888-936-7463)', 'Hours: 7 a.m. - 10 p.m.', '101 S. Webster Street', 'PO Box 7921', 'Madison, Wisconsin 53707-7921', and '608-266-2621' with a phone icon.

2. Enter your assigned username and touch Next.



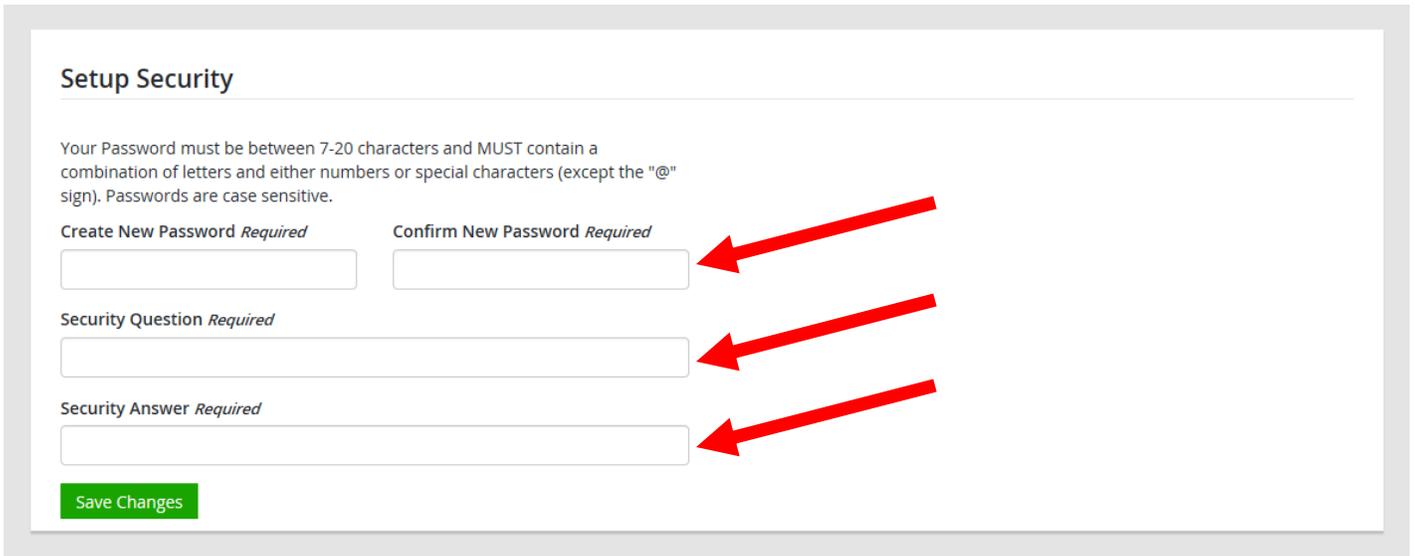
The screenshot shows the 'Reset Password' screen. It prompts the user to 'Please enter your username to begin the password reset process.' Below this is a 'Username Required' input field containing the text 'jdude'. At the bottom are two buttons: 'Cancel' (grey) and 'Next' (green).

3. You will be asked the same security question you entered when you created your user account. Type in the answer and touch Next.



The screenshot shows a security question screen. It prompts the user to 'Please answer your security question below:' with the question 'What is your mother's maiden name?'. Below this is a 'Security Answer Required' input field. At the bottom are two buttons: 'Cancel' (grey) and 'Next' (green).

4. You will now be asked to create a new password and new security question. Follow the guidelines on password creation. Make sure to note your entries for future use in case you need to reset again. Touch Save Changes, and you will be brought to the Sales Dashboard.



Setup Security

Your Password must be between 7-20 characters and MUST contain a combination of letters and either numbers or special characters (except the "@" sign). Passwords are case sensitive.

Create New Password *Required* Confirm New Password *Required*

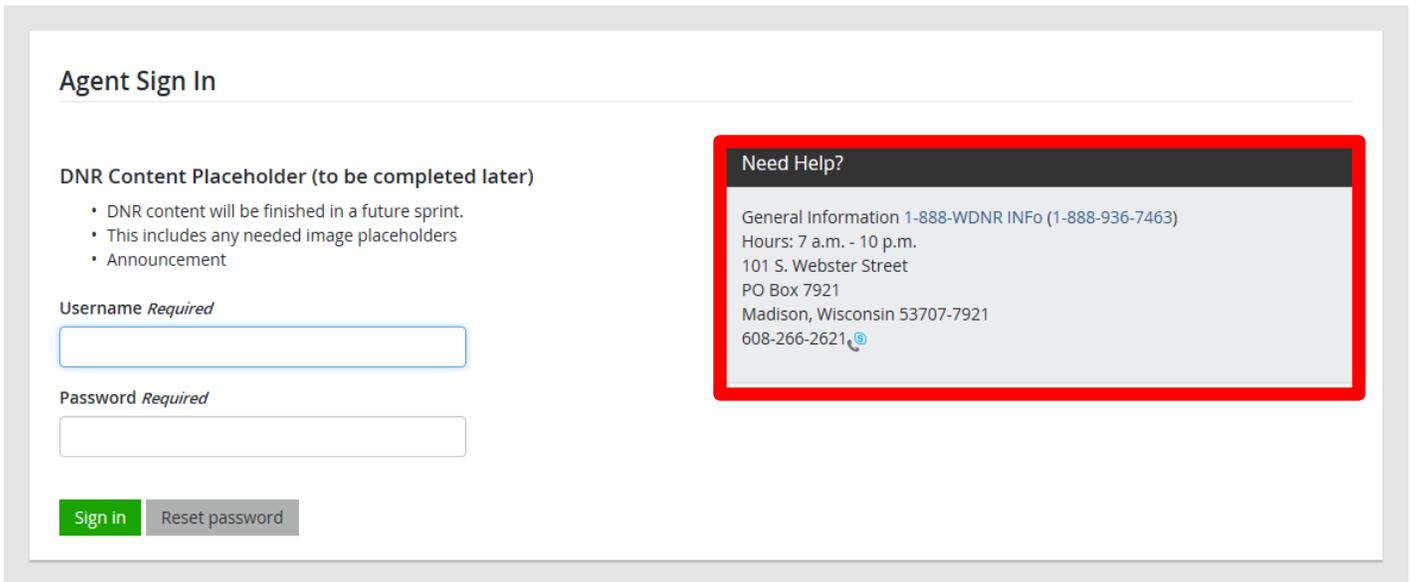
Security Question *Required*

Security Answer *Required*

Save Changes

Three red arrows point to the 'Confirm New Password', 'Security Question', and 'Security Answer' input fields.

5. If you have attempted a password reset, but were unsuccessful, you can also contact the DNR for assistance at 1-888-936-7463. The DNR can reset passwords for you, but you will need your username and security answer to confirm you are the correct user.



Agent Sign In

DNR Content Placeholder (to be completed later)

- DNR content will be finished in a future sprint.
- This includes any needed image placeholders
- Announcement

Username *Required*

Password *Required*

Sign in Reset password

Need Help?

General Information 1-888-WDNR INFO (1-888-936-7463)
Hours: 7 a.m. - 10 p.m.
101 S. Webster Street
PO Box 7921
Madison, Wisconsin 53707-7921
608-266-2621