

# Spousal Fishing and Non-Resident Family Fishing Reference Guide (TIPS for becoming an EXPERT on Spousal/Family Licenses)

## How are these different from individual fishing licenses?

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Only one of the spouses needs to be present, but they will need to know the customer information for both parties. (This ONLY pertains to the Spousal or Family products). If the customer does not have their spouse's information, they may still select this license and pay the total fee, and the secondary can get theirs later for 0.00. Each person will get their own license. Even though this is sold as a "package", each spouse must have a completed fishing license in their name to legally fish.

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## Ask this question before you start...

Ask if both parties have purchased DNR licenses before, since you cannot create an account while in the transaction.

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## Which customer should I start with?

If one person does NOT have a DNR account, START with that person so that you can create their account and then you can easily enter the second person in a single transaction.

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## The Spousal License does not show in the product list.

The Resident Spousal fishing price is \$31. If one person is 65 years old, it will be cheaper to purchase individual licenses (\$20 for the younger and \$7 for the one aged 65 or older). Likewise, if one of them is a "New Buyer" that has not purchased Wisconsin fishing in the last 10 years, theirs will be \$5. If you start with a person that is over 65 or a new buyer, the system will not offer a Spousal Fishing license. If you start with the other person, it will offer the \$31 license and the secondary will be available for 0.00.

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## What if Go Wild cannot find the spouse?

If you start with one person, and GoWild doesn't find their spouse, you can select "SKIP" at the bottom of the screen to remove the option for the secondary customer. Finish the transaction for the Primary Spouse and they will be charged the full fee. Then you can go back in and start with the other spouse's information and create or find their account (or it can be done later).

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## Can the spouse redeem their license later?

When the secondary spouse's is sold in a separate transaction after the primary, the process is the same whether you do it immediately, weeks later, or if they go online. You will go into GoWild with the customer information for the spouse that still needs a license and select the secondary for the type of license the Primary customer purchased:

- Spousal Annual Fishing License – Secondary Resident 0.00
- Annual Family Fishing – Secondary Nonresident 0.00
- 15-Day Family Fishing – Secondary Nonresident 0.00

You will need to enter the Birthday of their spouse (the person that bought the Primary license) and their DNR Number, Social Security or Driver's License. The system will verify that the Primary spouse did pay for the Spousal or Family license and then allow the one for the secondary spouse to be issued for free. (TIP: Using the DNR Customer # or SSN will offer better results than the Driver's License).

## What about the add-ons for these licenses?

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While in the screen for the Primary Customer, you can select to add a Go Wild Conservation Card or the Inland Waters Trout Stamp or the Great Lake Salmon/Trout Stamp. If the Secondary customer wants the Conservation Card, you will have to be in their screen when you select it. (Check the cart to make sure you selected one for each or just the customer that wants it, and not that you have two for the same customer).

- Spousal Secondary (Resident) – If they want a trout stamp, you will need to select it when you are in the secondary portion of the license.
- Nonresident Family fishing – If a trout stamp is purchased under the Primary Customer’s record, it will cover all persons on that license (Secondary spouse and any 16 and 17-year-old children).

## Adding children to the Nonresident Family Fishing:

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Nonresident Annual Family Fishing License is issued to a legally married nonresident couple or single parent and their 16 and 17- year-old children. (Customers under 16 years old do not need a fishing license, and customers 18 or over must purchase their own fishing license). Select the  button to add on any children who are 16 or 17 years old. You will need to enter first name, last name, and date of birth for each child. They will not need to have their own DNR customer number but will be listed on the Primary’s receipt, and will need to carry a copy.

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## Who needs to be present to purchase?

Spousal Fishing” and “NR Family Fishing” are specific license types which are the ONLY products that allow one spouse to purchase without the other person present. Anyone buying an Annual Fishing, New Buyer or Senior Fishing license must be present and sign for the license themselves. (Unless a parent is purchasing for their minor children).

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## Can the spousal be combined with other fishing licenses?

Senior Fishing (\$7) is for Wisconsin residents 65 years of age and older. There is no spousal option when both are eligible for the Senior fishing.

The Patron License is an individual license. There is no spouse option.

Sports License covers fishing, hunting & small game for one individual. There is no spouse option.

Please refer to Agent Corner/Training -  for Screen Shots

## DNR AGENT SUPPORT LINE 866-381-7668

#3 DNR staff will help you with licenses, voids.

#2 Equipment issues – call our contractor if your equipment isn’t working.